

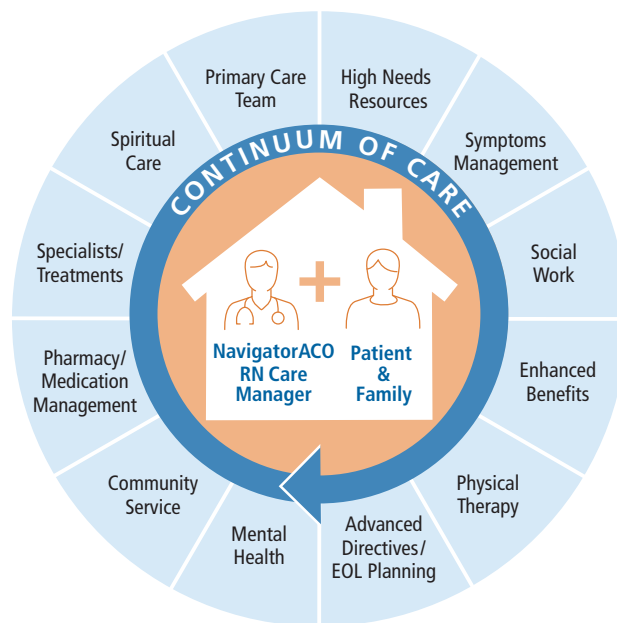


## We go beyond medicine, to the heart of care.

Our mission is to provide all-encompassing care to people who are dealing with complex medical conditions so they are able to access the care they need, when they need it, in the most convenient way. Working with other healthcare professionals and organizations, we simplify the complex clinical, administrative and logistical issues associated with high-needs patients, providing referrers, patients, and families with coordinated, comprehensive, and compassionate care.



**NavigatorACO**  
provides trusted  
**in-home care**  
and expert oversight  
of your total health.



**You are  
at the center  
of care.**

NavigatorACO is an entity of Calvary Hospital, which has provided in-home and hospital-based care to Greater New York for more than 120 years. For more information, please contact:

NavigatorACO | Calvary Network Management Services Organization, LLC  
1740 Eastchester Road | Bronx, New York 10461  
1-833-MY-NAVIGATOR (1-833-696-2844 or 1-585-565-3941)  
[www.navigatoraco.com](http://www.navigatoraco.com)

The information here is subject to change.  
Please review the website for current information.

10/17/2022

# NavigatorACO

**24/7 ADVANCED  
HEALTHCARE  
COORDINATION**

**1-833-MY-NAVIGATOR**

1-833-696-2844 or  
1-585-565-3941

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We simplify  
the complexity of  
**high-needs care**

**Let's talk about what's next.  
Let's plan for total care.  
Let's make everything better.**



ABOUT

# NavigatorACO

We **simplify the complexity** of high-needs care by providing patients with **free, coordinated, comprehensive, compassionate care**. We also work with families by offering resources, reassurance, and guidance.

By talking with you, and planning together for **total care**, we can make everything **better**.

**100% free to join.**

**Receive care in your own home.**

**We are **not** a managed care company.**

**Your insurance won't change.**

**You are not restricted to our providers.**

**You can opt out at any time.**

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1-833-696-2844 or

1-585-565-3941

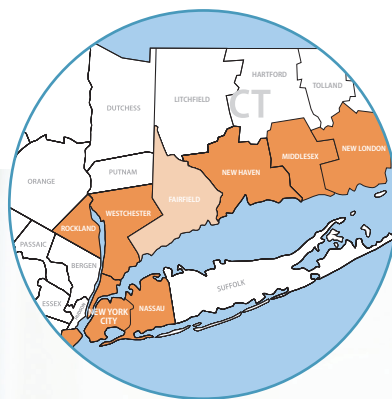
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NavigatorACO is an Accountable Care Organization for high-needs populations.

In general, patients with high needs are defined as adults with complex care needs and functional limitations in their ability to care for themselves or perform routine daily tasks.

In partnership with your healthcare provider, other healthcare professionals, and your family, **we offer services to better manage complex health issues in your home.**

Our goal is to coordinate your care so you get the right care at the right time while avoiding unnecessary duplication of services and preventing medical errors.



NavigatorACO serves high-needs Medicare patients living in the Bronx, Manhattan, Brooklyn, Queens, Nassau, Westchester and Rockland as well as Connecticut's New Haven, Middlesex, and New London counties.

Less confusion.  
More understanding.  
Better experiences.

NavigatorACO makes it better for **patients and families** by understanding everyone's needs and overseeing their total care. Because we are working with you and your network of medical providers—like your doctor, specialists, and the pharmacy—treatment programs are coordinated and life-limiting illnesses are better managed.

With NavigatorACO, you also have access to social workers, care managers, spiritual care (inclusive of all faiths and traditions), and a variety of community services.

